

**Title:** Pricing Terms and Conditions

**Ref:** 1.8

Issue: v.1.1

Issued By: Billy Say Date 30/06/2022

**Approved By:** Catherine Garrido **Date** 30/06/2022

Revision History			
Issue	Issued	Approved	Reviewed/Changes Made
1.0 1.1	08/03/2021 30/06/2022	10/03/2021 30/06/2022	08/02/2022 (BS)

## zPlan Membership Pricing Terms & Conditions

## **Terms and Conditions**

- 1. All prices exclude VAT
- 2. All subscriptions are taken as a card payment on a monthly basis from the date at which the user signed up.
- 3. If a card payment is declined, zPlan reserve the right to suspend the users account immediately and without notice.
- 4. Any plans included in your subscription must be used within the month; these cannot be transferred to following months.
- 5. Plans created on the Pay-Per-Plan subscription will only be editable for 14 days. After this date minor changes may only be made.
- 6. Plans purchased through the "You Sketch, We Draw" service we aim to get back within 1 working day. This cannot be guaranteed and may take longer for bigger more complicated plans.
- 7. Any subscriptions or "You Sketch, We Draw" plans purchased are non-refundable.
- 8. zPlan reserves the right to adjust monthly fees at any time without notice.
- 9. zPlan reserves the right to amend, alter, remove or add to these terms and conditions without notice and any new versions take precedence over older versions.